City of Coral Springs False Alarm Reduction Program
Frequently Asked Questions

How do I register my alarm system?
If you are not registered with the City, please print the *Registration form* and complete. Payment can be made online, by check, or by calling (954) 346-1341. Make your check payable to "City of Coral Springs", and mail or bring to: Coral Springs Police, Attn: Records-Alarms 2801 Coral Spring Dr., Coral Springs, FL 33065.

What is the cost of the alarm registration?
Registering and alarm for both residential and business is $25.00.

Who is required to have an alarm permit/license?
Everyone operating an alarm system inside the city limits is required to register their alarm system. Government buildings are exempt.

Where do the registration fees and alarm service fees go?
The fees are used to offset the City's administrative costs of the program.

Are false alarms a problem?
Yes, they are! Across the nation, the growth of alarm system ownership has resulted in a tremendous amount of false alarms. The response to false alarms has created an additional burden on our law enforcement agencies. Nationwide, approximately 99% of all the burglar alarms police respond to are false.

What does the City hope to accomplish by enforcing the false alarm ordinance?
The City wants to substantially reduce the number of false alarms that the police department responds to.

Will I be charged for alarm activations that are not false?
No, you will never be charged for an alarm activation that is not false, this ordinance allows charges for false alarms only.

What if my alarm is activated accidentally?
False alarm activations within a 365 day period will result as follows:

- 1st False Alarm $0 – no charge
- 2ndFalse Alarm $0 – no charge
- 3rd False Alarm $50 – waived with attendance to the Alarm Awareness Class.
- 4th False Alarm $100
- 5th and subsequent False Alarms $200 per incident

If I disagree with an assessed fine, can I appeal?
An alarm user may appeal assessment of the response fee to the alarm coordinator by filing a written request for review setting forth the reasons for the appeal within thirty (30) calendar days of the incident of alarm. The filing of a request for an appeal stays the
The department shall conduct a review and consider evidence presented by the alarm user. The alarm specialist shall make a recommendation to the deputy chief of police on the basis of evidence presented. The deputy chief of police must render a final decision within forty-five (45) calendar days after the request for an appeal is filed.

Do I have to register my car alarm?
No, car alarms do not need to be registered.

Where do I send my check and registration form?
The mailing address is:

City of Coral Springs Police
Attn: Records-Alarms
2801 Coral Springs Dr.
Coral Springs, FL 33065

What will happen if I do not pay the alarm fines?
Failure to pay the fee or contest the charge within 30 calendar days of the alarm incident shall result in a limited response by the police department and prosecution the case before a special master pursuant to the requirement of Section 162.09, Florida Statutes, as amended from time to time.

Can my alarm registration be suspended?
Yes it can be suspended from police response. Some of the reasons are failure to make a timely payment of assessed fees or fines, having more than five false alarms within a 365-day period, or making a false statement of a material fact in the application for registration.

I've become suspended, how do I reinstate my permit?
If your account has become suspended you will be required to pay all outstanding fees and fines.

What is the effective date for the ordinance?
The alarm ordinance went into effect on June 12, 1999.

I received duplicate alarm invoices at my address; what can I do?
If you received a duplicate alarm invoice, please contact us at (954) 346-1341 so we can delete the incorrect invoice(s). If you are directed to a voicemail box, please leave a message with your name, address, phone number and the account number that need to be combined or deleted.

Where can I read or obtain a copy of the ordinance?
Click to view the alarm ordinance.

Who can I call if I have additional questions or comments?
Call us at (954-346-1341), Monday 8 a.m. to 4:30 p.m., Tuesday through Thursday 7 a.m. to 4:30 p.m., or Friday from 7 a.m. to 12 p.m. Eastern Standard Time.